



GAMECHANGER Frequently Asked Questions



We hope you will find the answer to any questions you may have below, if not please feel free to contact us just drop us an email to info@gamechanger.co.uk and we will respond to your query as soon as it is possible.

Q. Who is the competition promotor?

The promotor is Game Changer (London), a Limited Company registered in England and Wales under company number 12647063 Registered address: 12E Manor Road, London, N16 5SA

Q. What type of competitions do you run

We run fixed odds skills-based competitions that give you a great way to win dream prizes at a fraction of their cost.

Q. How do I enter a competition?

Entry to our competitions is easy. First, we ask you to register with us. You will find the registration page on our web site. Your registration will be acknowledged. After registration to enter a competition just follow the instructions for obtaining an entry ticket.

Q. Can anybody register with you?

Regrettably no, you must be UK resident and over 18 years of age.

Q. How do I obtain a competition ticket to enter?

Easy, just select the competition you wish to enter, select your ticket number(s) from the available tickets, make sure you get your entries in early to reserve your lucky numbers. Answer our skills question and make payment.

Q. How much is a ticket to enter?

Ticket price varies with prize value and number of draw tickets. The ticket price is displayed on the competition page. We are confident we have prizes you want at ticket prices that make them so affordable.

Q. How many tickets may I purchase?

In fairness to all entrants, we limit the number tickets you may purchase. This limit varies by competition and is displayed on the competition page. Any purchased above the limit will be disqualified.



Q. Will I get an acknowledgement of my purchase?

Yes, we will send you an email confirming your purchase and your ticket numbers. If you do not receive this email within 24 hours, please check your Spam folder. If not received please contact us. We also publish a list of entrants for each competition on the web site 24 hours before each draw, you may also view your ticket numbers in your account.

Q. What happens if you do not sell all the tickets?

In the unlikely event we do not sell all the tickets within the allocated timeframe we may:

- Draw the prize anyway
- Offer a cash alternative
- Extend the date of the draw up to a maximum of three times.

Q. When does a competition close?

A competition will close 24 hours before the advertised draw date unless extended. If the date is extended a new draw date will be displayed. We want you to receive your prize as soon as possible so a competition will also close as soon as all tickets are sold, and the draw will take place 24 hours later.

Q. Will I be advised when a competition I have entered closes

Yes, we want you to join us for the excitement of the live draw. We will send you an email advising you that a competition you have entered closes and give you the date and time of the live draw; join us and see if your lucky number comes up and you are our winner.

Q. What are my chances of winning?

We never sell more tickets than those listed for a competition, so you know the odds and what great odds they are. Why not buy a few more tickets to increase your chances of being our winner.

Q. How is the draw made?

We use either a random ball spinning machine or the Google Random Number Generator, you can enjoy the excitement of the draw live streamed on Facebook.

Q. Can I watch the draw taking place?

Yes, the draw will be streamed live on Facebook, find the date and time of the draw in the competition details. If you are not able to join us in the excitement of the live draw the draw video will be posted on the web site within 24 hours.



Q. How do I know if I have won?

The winner will be announced on the live draw, join us for the excitement. After the draw we will contact winner using the contact details provided, be sure to keep your contact details up to date and wait for that winning call.

Q. Will you deliver my prize to me?

Yes, we will deliver your prize to you free of charge, prizes that can be posted will be sent registered post for next day delivery. We cover the cost of delivery to addresses in mainland UK.

Q. How do I contact you

We will always pleased to hear from you, please write to us at Game Changer (London) Limited 12E Manor Road, London, N16 5SA or drop us an email to info@gamechanger.co.uk